

## Experience

### **Kindred Healthcare/Lifepoint Rehabilitation (September 2018- Present)**

- **VP Clinical and Quality Operations**
  - Oversight of all clinical and quality operations for the Lifepoint Inpatient Rehab Hospitals and Acute Rehab Unit Contracts by ensuring compliance with regulatory standards and safe and effective patient care
  - Support the Assistant Vice Presidents and Directors in daily operations including budgets, program growth, and accreditation compliance
  - Interact with Lifepoint Leadership, Joint Venture Leadership and Board Members to identify improvement opportunities and develop continuous quality improvement processes
- **AVP Clinical Operations and Implementation Support**
  - Supports IRF consultants in the oversight of clinical operations with the focus on:
    - Nursing Development- Assist with Apprentice Program development and follow thru (CNA, LPN, RN and Nurse Executive), advocates to enhance school affiliations, and helps with the development of clinical programs to enhance skill development and increase patient access
    - Oversees Clinical Onboarding for Chief Nursing Officers, Director of Therapy and Outcomes Managers
    - Labor Management - Focusing on nursing and therapy turnover and recruiting and ensuring clinical leaders maintain budget metrics such as NHPPD, THPPD, overtime usage, and contract usage.
    - Supports IRF clinical leaders with data review and analysis to decide practices needed to enhance clinical outcomes. Focus on CMS reportable outcomes such as accurate QI scoring, PEM results, and key indicators (falls, wound, etc.)
    - Accreditation compliance with TJC/CIHQ and CARF programs
  - Provided support to all new IRFs and acquisitions focusing on clinical leader onboarding, policy review, standardizing process and accreditation compliance

### **Centerre/Kindred Healthcare- Texas Rehabilitation Hospital of Fort Worth (October 2012- September 2018)**

- **Chief Nursing Officer**
  - Develop and Implement programs, policies, and procedures for providing nursing care, treatment, and services
  - Supervise and coordinate nursing personnel on a 24-hour basis
  - Actively takes part as a member of the hospital's Governing Body, Quality Council, Med Exec, Infection Control, Education, Ethics, Patient Satisfaction and Employee Activity Meetings
  - Implement Joint Commission, CMS, State and hospital standards
  - Utilize staffing matrix that factors in patient acuity and adjust staffing to meet budgeted NHPPD.
  - Complete correct and effective admission and discharge FIM scoring
  - Provide effective customer service through communication with staff, co-workers, patient, families, and visitors
  - Monitors performance improvement data specific to patient satisfaction, finding trends and acting when needed
  - Collaborates with others to coordinate care, resolve concerns/complaints, and address the needs of patients, families, staff and physicians

### **HealthSouth Rehabilitation Hospital The Woodlands, Texas (February 1999-April 2012)**

- **Chief Nursing Officer (June 2009-April 2012)**
- **Director of Quality Assurance/Risk Management (March 2007- June 2009)**
- **Nurse Supervisor (May 2003- March 2007)**
- **Floor Nurse (February 1999- May 2003)**

## Certifications and Skills

- Current RN License
- Certified Rehabilitation Registered Nurse 12/2011-Present
- CPR Certification for the Healthcare Provider by the American Heart Association 10/01- Present

## Education

- **Western Governors University**
  - Completed the MSN Leadership and Management in 2013
- **Western Governors University**
  - Completed the BSN program in 2012
- **North Harris College; Houston, Texas 2002-2003**
  - Completion of the ADN program of 2003
- **Kingwood College; Kingwood, Texas 1994-2002**
  - Completion of the LVN certificate 1998